



ACCESSIBILITY STATEMENT

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Table of contents

1.	Purpose of the statement	2
2.	Accessibility status	2
3.	Identified accessibility issues	2
4.	Noticed accessibility deficiencies?	4
5.	Enforcement procedure	5
6.	Contact details of the supervisory authority	5

1. Purpose of the statement

This accessibility statement applies to the browser-based Nepton service. It outlines the current accessibility status of the service, details any known deficiencies, and explains how you can provide feedback regarding accessibility.

This statement covers:

- The working time entry view (for employees and supervisors)
- The working time view which overview of all the time entries (for employees and supervisors)
 - desktop and
 - mobile version

2. Accessibility status

Our service partially complies with the Web Content Accessibility Guidelines (WCAG 2.2) levels A and AA. Key accessibility issues within the service are described below.

The service includes a dedicated accessibility mode for entering and allocating working hours, suitable for users with visual impairments. More information is available in the article: <https://support.nepton.com/hc/en-gb/articles/8917804988957-Digital-accessibility-in-Nepton>

3. Identified accessibility issues

Below is a summary of known accessibility issues relevant to the Finnish Act on the Provision of Digital Services (306/2019). If you encounter an issue not listed here, please contact us.

Each issue is followed by the relevant WCAG criterion.

Language definition

The service language is not programmatically defined. (WCAG 3.1.1)

Page titles

Some views lack descriptive and unique titles. (WCAG 2.4.2)

Text Alternatives and Accessible Names

Some icons and logo links lack descriptive text alternatives. (WCAG 1.1.1, 1.3.1, 2.4.4)
Some elements, such as the language selector, lack accessible names. (WCAG 4.1.2)

Headings

Heading hierarchy is occasionally illogical, e.g. in the mobile view of the Working Time section. (WCAG 1.3.1)

Contrast

Insufficient contrast between text and background in some buttons, both in default and hover states. (WCAG 1.4.3)

Poor contrast between UI elements and background, e.g. text field borders. (WCAG 1.4.11)

Visible keyboard focus

Some interactive elements lack visible keyboard focus. (WCAG 2.4.7)

Custom focus indicators sometimes have insufficient contrast. (WCAG 1.4.11)

Keyboard focus may land on hidden elements, making it invisible, e.g. when dropdowns are open. (WCAG 2.4.11)

Programmatic page structure

Key areas such as main content, headers, and navigation are not marked with landmarks. (WCAG 1.3.1)

Element roles and states

Some elements lack correct programmatic roles, making them inaccessible via keyboard or unclear to screen reader users. (WCAG 1.3.1, 4.1.2, 2.1.1)

Element states (e.g. open/closed, selected) are not programmatically indicated. (WCAG 1.3.1, 4.1.2)

States are sometimes indicated only by colour or with insufficient contrast. (WCAG 1.4.1, 1.4.11)

Screen reader navigation

Some notifications and feedback messages are not automatically read aloud. (WCAG 4.1.3)

Changes triggered by button presses are not announced, leaving screen reader users unaware. (WCAG 1.3.2)

Modal dialogues

Focus does not automatically move to modal dialogues when opened, nor is it retained within them. (WCAG 1.3.2, 2.4.3)

Modal dialogues lack programmatic role definitions. (WCAG 1.3.1, 4.1.2)

Form field labels

Some form fields lack labels or are not programmatically associated with them. (WCAG 1.3.1)

Tables

Tables in the Working Time view lack row and column headers. (WCAG 1.3.1)

Mobile menu

Screen reader focus lands on menu links even when the menu is closed. When opened, focus does not shift to the menu. (WCAG 1.3.2)

4. Noticed accessibility deficiencies?

We are committed to improving the accessibility of our online service. If you discover any issues not listed above, please contact us at asiakaspalvelu@nepton.fi. We also welcome general feedback and suggestions for accessibility improvement.

5. Enforcement procedure

If you notice accessibility issues on our online service, please contact us.

We aim to respond within 14 days. If you are not satisfied with the response or do not receive one within two weeks, you may submit feedback to Traficom, the Finnish Transport and Communications Agency. Traficom is the statutory supervisory authority responsible for monitoring compliance with the legal obligations and requirements set out in the Finnish Act on the Provision of Digital Services.

6. Contact details of the supervisory authority

Finnish Transport and Communications Agency Traficom
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FI-00059 TRAFICOM
kirjaamo@traficom.fi